



ANNUAL REPORT
2016/2017

RUAH

COMMUNITY SERVICES

Open Hearts. Bold Strides.

A woman with dark hair tied back, wearing a light-colored sweater, is shown in profile from the chest up. She is holding a smartphone in her hands and looking towards the right. The background is a sunset over a rocky coastline with the ocean visible. The sky is a mix of orange, yellow, and blue. The woman is wearing several bracelets on her left wrist and a ring on her left hand.

“ I’m married, study and work part time. My friends say I’m always so together, however I don’t feel like that. Truthfully, I feel like I’m not coping. ”

Belinda

Our Vision:

Flourishing communities through the active participation and wellbeing of people with complex needs.

Our Mission:

Empowering vulnerable and disadvantaged people to create meaningful change in their lives through provision of quality support services.

Our Values:

- Respect
- Grassroots
- Partnerships
- Integrity
- Creativity



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Ruah Community Services is a Western Australian based community organisation providing quality services in the area of housing and homelessness, family and domestic violence, justice and mental health. We draw on the foundations of St Louise de Marillac in the delivery of our services. This includes maintaining the 383 year old tradition of service delivery in the community through our unique outreach models of care.

CHAIRPERSON'S REPORT

Significant milestones reached over the past year have strongly positioned Ruah for the future. A most rewarding and important achievement resulted from the collaboration between the Board and Members to review and build on the story of Ruah.

This enabled us to preserve the uniqueness of our heritage while also paving the way for a contemporary and dynamic future. The journey has been vital in serving as a beacon while the Board continues to navigate through disruption and uncertainty in a changing sector. The story of who we are provides a solid foundation to support critical decision making in relation to future growth strategies, partnerships and strategic alliances.

Significant progress has been made in establishing a strong governance framework that ensures that the Board continues to challenge the status quo in the way we operate and make decisions. Committees have been restructured to streamline governance and review processes and the Risk and Governance Committee has facilitated the development of several significant new initiatives.

Major advancements in relation to the risk and governance agenda for the Board include the development and implementation of an integrated and comprehensive quality and risk system. Ruah will seek accreditation in 2018 against the new National Safety and Quality Health Standards for Community Health Standards.

Additionally, there has been greater focus on the effectiveness and efficiency of the Board, with new practices implemented to evaluate Board performance and audit Board skills to inform recruitment processes for future Directors. All Board policies have also been reviewed, ratified and registered.

As I prepare to step down from my role as Chair and Director of the Board, I feel confident Ruah is well placed to meet its future challenges. Our high performing Board has worked hard to develop appropriate infrastructure that will provide transparency in decision making and clarity of intention regarding future strategic objectives. The Board has strong confidence in the Chief Executive and her executive team; who are also demonstrating to the rest of the sector their ability to think creatively, to innovate and implement sustainable change.

I look forward to observing the progress of Ruah as it embarks on the next phase of its journey.



Lori Grech,
Chairperson, Ruah Community Services

2016-2017 CEO REPORT

As we come to the end of another year I acknowledge the work that has been done in renewing and changing aspects of Ruah to better support our frontline staff to do what they do best - deliver quality services in a flexible and effective manner.

Change has not only been internal this year, with a reduction of 41 government departments to 25 as well as a State deficit creating a difficult environment and causing unintended adverse outcomes for many of the people we work with. Our services to clients now and in the ongoing changing world we operate in will be critical.

As part of Ruah responding proactively to the changing external environment we are well on the way to creating a flexible and innovative workforce and environment. We opened our new Stirling office, providing the capacity for flexible work practices with staff "hot desking" and using improved mobile technology when they are working with clients. The re-location of staff to other new premises in Fremantle and Subiaco will occur in the 17/18 year.

A critical body of work was completed with the review of our mental health services resulting in our new "Mental Health and Wellness Program". This is a recovery oriented model that comprises a stepped care approach through one point of engagement, that ensures the right type of service, at the right time and the right place.

Family and Justice Services spent considerable time reviewing service provision to ensure that we are meeting best practice and innovatively working towards ending violence against women and working with them to create sustainable change in their lives.

Our 50 Lives 50 Homes collective impact campaign as part of our Housing and Homelessness services has reached its three-year goal of 50 people housed in year one. The collaboration across agencies coupled with the passion and commitment to support people who have experienced chronic homelessness to be permanently housed is remarkable.

I want to acknowledge our Members and Board for their guidance; our staff and volunteers for their commitment, dedication and willingness to come on this journey of change and to our consumers, who invite us to be a part of their lives. I would also like to take this opportunity to thank our expanded Client and Carer Reference Group, whose feedback and contributions this year have had a tremendous impact on our decision-making processes.



Debra Zanella,
Chief Executive, Ruah Community Services



“I’m building self-esteem and confidence. I feel happier, I’m learning about how to manage my wellness and I feel better about myself.”

Kate



FINANCE AND AUDIT COMMITTEE REPORT

The membership of the Finance and Audit Committee included Ken Pendergast (Director and Chair), Michael Tindall (Director), Debra Zanella (Chief Executive), Jamie Robertson (Executive Manager Funding and Community Partnerships) and Graham Donnelly (Finance Business Partner). In April 2017, the Finance and Audit Committee's terms of reference were revised by the Ruah's Board of Directors. The revised terms of reference include:

Strategic Oversight of Financial Management

- Monitor the financial systems and controls, records, financial performance and cash position of Ruah
- Monitor compliance with all financial legal and regulatory requirements
- Monitor regulations and legislation regarding taxation, corporate governance, incorporations law and other relevant matters as appropriate.
- Approve all changes to the operations of all bank accounts operated by Ruah

Board Accountabilities

- Review the annual audited statutory financial statements and recommend their approval to the Board.
- Review of the annual budget, including projected cash flows, and recommend approval to the Board.
- Review changes to the full year forecast of the financial performance of Ruah, as presented by management, and recommend acceptance of those changes to the Board.
- Review and recommend approval of the Financial Delegation of Authority to the Board on an annual basis.
- Review and recommend approval to the Board of major capital expenditure items.
- Review and make recommendations to the Board for all proposed acquisition and disposal of Real Property.
- Review the financial impact of major strategic decisions and make recommendations regarding those decisions to the Board.
- Review the performance of the independent auditor and make recommendations to the Board regarding their ongoing appointment.
- Review all proposals for bank or other financial institutional debt and make recommendations to the Board for approval as required.
- Review and monitor accounting policies adopted by Ruah and make recommendations for any change of accounting policies to the Board.

The Committee acknowledges the work of Ruah's Financial Performance Stream in their sound management of the organisation's finances and facilitating the organisation's first consultative budgeting process. Ruah's activities in 2016/17 generated a modest surplus that the Board will reinvest into enhancing the delivery of services to clients.

HOUSING AND HOMELESSNESS

Sarah is an Aboriginal woman who was homeless for over two years and without accommodation following her left foot amputation. She has a history of substance use, mental health issues and untreated trauma. After joining 50 Lives 50 Homes her case worker identified her main goal during her rehabilitation and recovery was a home for herself and son. Sarah worked closely on this goal with her case worker, the After Hours Support Service team, Partners in Recovery and other support services. She worked on developing her coping skills with domestic violence, drug and alcohol use, and homelessness.

Once she obtained long-term housing she continued to engage with her case worker and the After Hours Support Service team, and responded well to referrals for additional support and to help her build daily routines. Sarah uses her art work to create meaning in her life and the team plans to eventually support Sarah in having an exhibition. Sarah also strongly identifies with her own culture which she says give her a sense of belonging to the land and brings her closer to her grandchildren.

The After Hours Support Service team worked with Sarah to plan a garden in the vacant communal land between the units where she lives. The After Hours Support Service team incorporated this goal into the case management plan and encouraged Sarah to talk to neighbours about the idea.

Sarah was excited about the thought of cleaning up the communal garden and planting small crops. However, she became overwhelmed by the lack of funds for plants and materials for garden beds. The After Hours Support Service and case worker raised the idea in the working group meetings and sought help from the 50 Lives 50 Homes campaign manager. The 50 Lives team recruited support from an interested individual who used their networks to gather donations for the garden which were delivered to her home. This included plants, potting mix, garden equipment, and Bunnings' vouchers. Sarah is now realising her childhood goal of building a garden to feed her community.



OPERATIONS SUMMARY

Ruah is privileged to have worked with 3261 clients this financial year across our service streams. In addition, 31,000 occasions of service were delivered at the Ruah Centre.

Our Mental Health and Wellness Services expanded this year to commence service delivery in the Mid-West and Great Southern regions. Ruah offers a stepped care approach where individuals identify goals and are supported to develop the knowledge and skills to achieve these goals. The revised integrated service models developed this year will be imbedded into practice in 2017/2018, including the use of the new Ruah Recovery Journal and new RUAH Mental Health and Wellness Practice Guidelines.

We celebrated the 50 Lives 50 Homes campaign reaching its three-year target of housing 50 of Perth's most vulnerable rough sleepers after just one year with a 90% retention rate. Support for these homes is provided by 47 services from 27 organisations with additional wrap around support provided by Ruah's After Hours Support Service. Other achievements for the year include establishment of micro-projects including a highly successful ID and housing application clinic and positive feedback from both clients and stakeholders in satisfaction surveys.

The new joint venture between Outcare and Ruah, 'Springboard Community Services' commenced this year to actively deliver services into the new women's facility at the Melaleuca Remand and Reintegration Facility.

Ruah is delighted to announce operational growth this year with Job Possibilities, a standalone service developed to support and create pathways for people experiencing mental illness into competitive employment;

Post Discharge Services was also developed to design and deliver integrated services for vulnerable and disadvantaged individuals who have been discharged from the care of Emergency Departments.

In partnership with Silver Chain we also launched Improving Access to Primary Health (IAPH), a service which improves access to primary health services for vulnerable and disadvantaged people with chronic conditions.

RESEARCH, DESIGN AND INNOVATION SUMMARY

RDI continues to build capacity and a culture within Ruah reflective of a commitment to evidence based best practice service provision and service model reviews that apply a human centred designed approach.

This year Ruah has reviewed and improved on service streams with the development of the Mental Health Recovery Journal and Mental Health and Wellness Practice Guidelines. Self Directed Services developed an integrated service offering for clients transitioning from Phams into the WA NDIS.

Co-design principles were used to introduce two new service models funded by the West Australian Primary Health Alliance. "Choices" provides integrated services for vulnerable and disadvantaged individuals. In partnership with Silver Chain we also launched Improving Access to Primary Health (IAPH), a service which improves access to primary health services for vulnerable and disadvantaged people with chronic conditions.

The development and roll out of a Ruah wide evaluation framework continues to progress as we design our strategic evaluations for key service areas and embed evaluation frameworks customised to each service stream.

The First Evaluation Report for 50 Lives 50 Homes was produced by The Centre for Social Impact University of Western Australia (CSI UWA) with contributions from Royal Perth Hospital (RPH) and Homeless Healthcare (HHC). The report has thus far provided baseline indications of the housing, health and wellbeing needs of the 50 Homes 50 Lives clients. At the end of the longitudinal research the findings will demonstrate how effective and efficient the 50 Lives approach is in providing sustainable housing and wellbeing outcomes for the most vulnerable rough sleepers.

The development of an evaluation framework for our Mental Health and Wellness service includes a Mental Health personal recovery outcomes survey developed in conjunction with consumer feedback and the implementation of the client satisfaction tool INSPIRE.

This year has seen significant strides in Ruah advancement toward a more sophisticated approach to managing risk, with the development and implementation of an integrated management system (IMS), encompassing risk, quality and safety.

The development and implementation of a customised online reporting system for hazards, incidents, complaints, compliments and continual improvement has encouraged reporting by all staff through a user friendly system, playing a key role in enabling the safety of our workforce and clients.

Ruah continues its journey toward accreditation against the new the National Safety and Quality Standards (adapted for Community Services) (NSQHSS) with accreditation expected in 2018. Ruah continues to align to other key standards in the sector including the Specialist Homelessness Service Standards (SHSS) and the National Mental Health Standards.



FAMILY SERVICES

Kate experienced high risk family violence and serious control by her partner/partner (including multiple perpetrators in his family). The wrap around service provided by the Family Violence Service, Coordinated Response Service and Safe At Home empowered her to apply for a Family Violence Restraining Order.

Kate has continued to report breaches resulting in the perpetrator being charged with two breaches of VRO and one charge of breach of bail conditions, resulting in successful convictions and a sentence of 6 months imprisonment.

The level of safety achieved and ensuring the perpetrator was held responsible for his choices to use violence mean that Kate now feels and is safer in her home and is now able to begin the journey of healing and recovery from the trauma associated with long term violence against her.

FUNDING AND COMMUNITY PARTNERSHIPS SUMMARY

The core business management functions of financial performance, communication and partnerships, facilities management and technology and digital innovation were delivered by a small and committed team of skilled professionals.

The work of building business management systems continued, with several major accomplishments. This included the successful implementation of an integrated business planning framework to align the strategic plan to the organisations business plan and lower level stream / project plans. The active engagement of managers and coordinators in the budgeting and business planning process has enhanced financial literacy across the organisation.

Facilities Management continued to spearhead the transition of Ruah's service delivery and head office to professional office space, securing new offices in Subiaco, Stirling and Fremantle. The opening of the first office in Stirling was warmly welcomed by staff. The coordinated implementation of flexible working arrangements, client visiting spaces, mobile technology and hot desking demonstrates the collaborative spirit is strong in Ruah.

Communications and Partnerships continued to oversee the enhancement of Ruah's branding and organised several successful advocacy events, including the second roundtable to end homelessness during the 2017 state election. In consultation with an expanded Client and Carer Reference Group, the process of embedding stakeholder feedback into Ruah's decision making process is well advanced. This team has also managed a transformational change in Ruah's external representation. This has moved the organisation from representations of vulnerability and clients as the "other" to a position of positivity and inclusivity.

Technology and Digital Innovation (TeDI's) methodical implementation of the two-year Phoenix Plan (technology recovery plan) has resulted in Ruah leaping 10 years of technology advances in 12 months. Ruah's use of technology has been truly transformational.

At the end of June 2017, we are confident Ruah's future includes a role as sector leader in digital innovation.

PEOPLE DEVELOPMENT SUMMARY

This year has seen significant change for the 263 staff as well as volunteers and students at Ruah.

A restructure of the Operations Division supported our staff to improve and deliver better outcomes for clients. This also saw the introduction of several new staff and some great opportunities for current staff to step up into senior roles.

The Managers and Coordinators have been involved in a Leadership Development program throughout the year and we have completed an Operations Workforce Development Plan and implemented a suite of orientation and competency based training across the organisation.

At the end of 2016 we conducted a significant staff engagement survey, with 79% of staff participating. The themes which came out of the survey were addressed at our All of Staff Day and 15 teams of "Change Champions" stepped up to work towards implementing the changes recommended at the grass roots to increase staff satisfaction across Ruah. The teams will report back on their progress and recommended next steps at the next Staff Day, and we have already seen many changes as a result of the consultation and feedback through these groups.

Our staff consultative committee has now been running for one year and has provided another opportunity for staff to be actively involved in decision making, including feedback on the complete suite of revised policies and procedures as they have been rolled out. We have also spent the first half of 2017 working with staff, union and reps on the creation of our first EBA, which we hope will bring Ruah, our clients and our staff some sense of stability for the next 3 years in an otherwise uncertain environment.

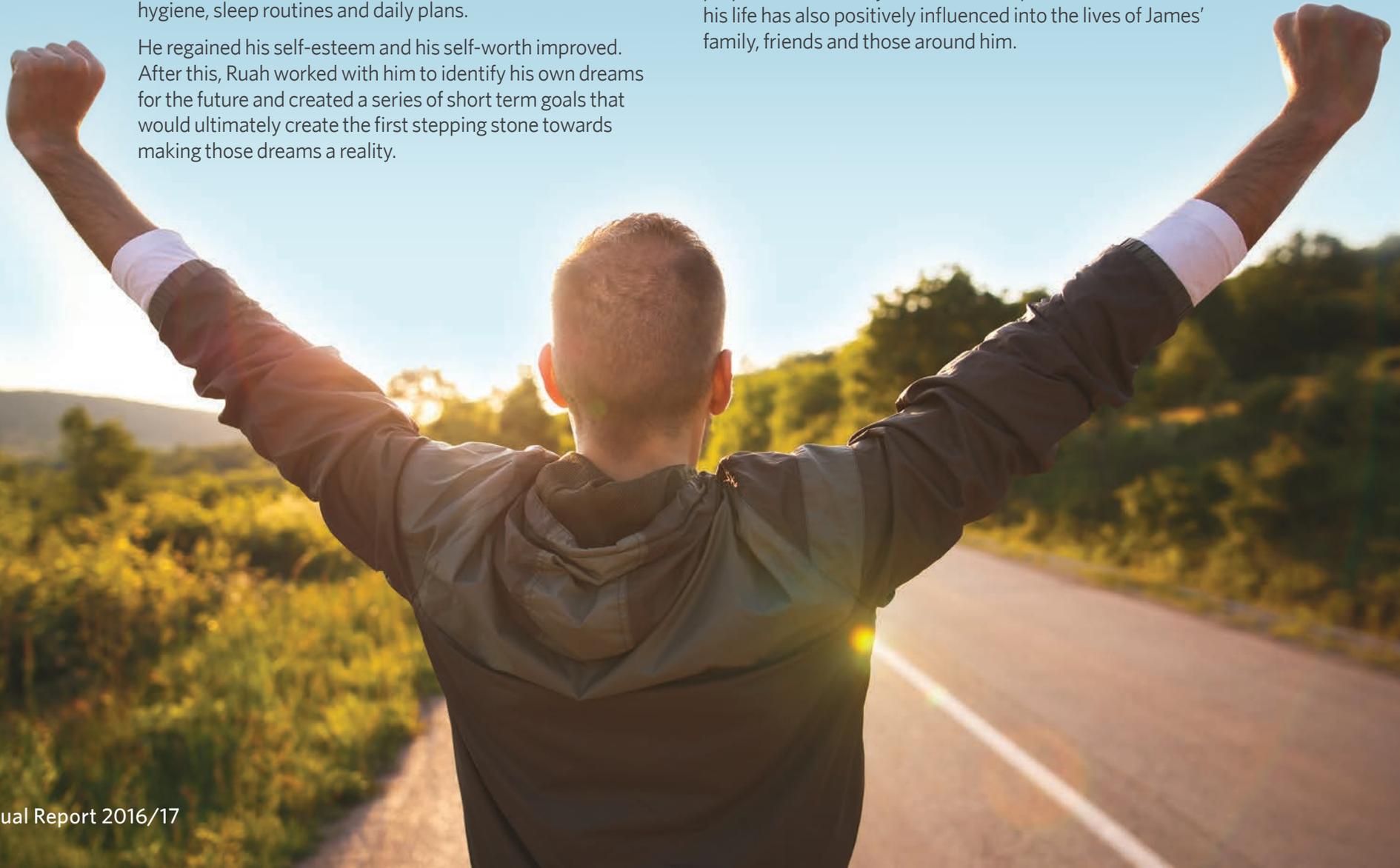
We have reviewed the work that we are doing to engage Aboriginal and Torres Strait Islander staff as part of our Reconciliation Action Plan (RAP) and we are delighted to have an Aboriginal Engagement Officer, who is involved in encouraging applicants, training all staff in Aboriginal Cultural Awareness and progressing with the revision of the RAP.

MENTAL HEALTH AND WELLNESS

James lived without purpose, not knowing what the future would hold while still being fully aware he would never return to the person or life he once knew. After his initial visit from Ruah, he saw the first of many minor glimmers of hope. It started with the small things including personal care and hygiene, sleep routines and daily plans.

He regained his self-esteem and his self-worth improved. After this, Ruah worked with him to identify his own dreams for the future and created a series of short term goals that would ultimately create the first stepping stone towards making those dreams a reality.

Fast-forward to the future and James is now attending required rehabilitation, writing frequently (an earlier passion of his), re-engaging in social activities, exercising regularly while monitoring his diet and working on skills to prepare for university studies. Ruah's positive influence on his life has also positively influenced into the lives of James' family, friends and those around him.



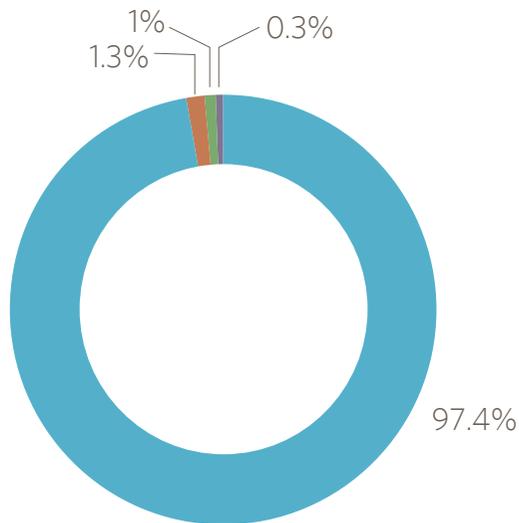
2016/17 FINANCIAL PERFORMANCE OVERVIEW

The net results of the Company for the financial year amounted to a surplus of \$162,000 (2016 – surplus of \$456,898).

Revenue was \$20,578,597 (2016 – \$18,846,681) with the main increase attributed the awarding of new service contracts. Grant income accounted for 97.4% of Ruah’s total income.

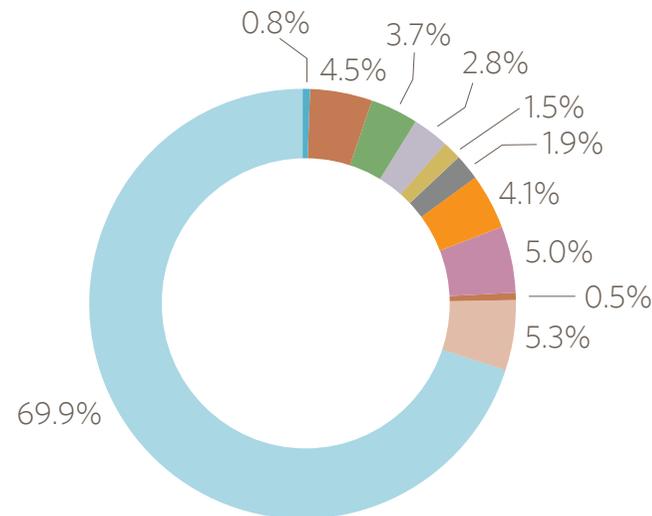
Wage and non-wage expense growth was moderate, and in accordance with revenue growth and investment in the development of new business systems. Wages expenses was \$13,860,134 (2016 – \$13,306,469) and non-wages \$5,788,978 (2016 – \$4,798,990).

INCOME



- Grants Received
- Bank Interest Revenue
- Fees Received
- Donations received

EXPENSES



- Wages and Employment Expense
- Project WriteDown
- Motor Vehicle Expenses
- Rent Expense
- Consultancy Expenses
- Employment Support
- Non-employment Labour Expenses
- Events and Other Activities
- Office and Executive Expenses
- IT Development Costs
- Other Expenses

BOARD OF DIRECTORS

Directors' Benefits

There have been no Directors' benefits in the financial year ended 30 June 2017.

Directors' Benefits

The company is incorporated under the Corporations Act 2001 and is a company limited by guarantee. If the company is wound up, the constitution states that each member is required to contribute a maximum of \$100 each towards meeting any outstanding obligations of the entity. At 30 June 2017, the total amount that the members of the company are liable to contribute if the company is wound up is \$700 (2016: \$700).

Directors' Attendance

The attendance of company directors for the financial year ended 30 June 2017 were:

	Eligible	Attended
Lori Grech	11	10
Penny Fegan	11	9
Bettina McManus	2	2
Kim Schofield	1	0
Ken Pendergast	11	9
Dorothy Jones	10	6
Michael Tindall	11	8
Louise Ardagh	11	8
Louise Durack	7	2
Yvonne Patterson	6	4
Megan O'Rourke	5	3

Information on Directors

Name:	LORI GRECH
Title:	Non-Executive Chairman
Qualifications:	Bachelor of Commerce
Experience and expertise:	Lori has 25 years' experience in human resources and change management within the public and private sectors. She is currently Managing Director of QL Management Consultants, which is a boutique consultancy offering a range of high impact people development and cultural change solutions. She has been a Board member of RUAH since 2009 and was previously on the Zonta Women's refuge board for 8 years
Special Responsibilities:	Member of Constitution Review Group

Name:	PENNY FEGAN
Title:	Non-Executive Deputy Chairman
Qualifications:	BSC(Hons), MBA, GAICD
Experience and expertise:	Penny currently works as General Manager for a private nuclear medicine company and has previous practical experience as a management consultant of advising organisations on governance, strategy and risk. Prior to working in the corporate sector Penny had ten years experience in the not for profit sector, and understands the challenges and gaps that can occur in not for profits concerning governance and risk
Special Responsibilities:	Chair of Governance & Risk Committee

Name:	BETTINA McMANUS	Resigned 15/9/2016
Title:	Non-Executive Deputy Chairman	
Qualifications:	Mcom, MBA, GAICD, FAIM, GCBusLaw, GIA(Cert)	
Experience and expertise:	Bettina is a business advisor with 15 years' experience as a director and 7 years as an executive director in a small/medium size company. Bettina fulfils several Board and Committee roles in the NFP sector. Bettina's focus is governance, business coaching and business development. She previously spent many years with Woodside Energy Ltd in Company Secretariat maintaining the regulatory compliance of a large group of subsidiaries and administratively coordinated several committees. Bettina joined the Ruah Board in September 2012	
Special Responsibilities:	Chair of Constitution Review Group, Member of the Nominations Committee and the Governance & Risk Committee	

Name:	KIM SCHOFIELD	Resigned 28/7/2016
Title:	Non-Executive Director	
Qualifications:	DBA – Curtin University, MBA – UWA, FAHRI	
Experience and expertise:	Kim possesses extensive experience in human resource management and capability development working in the UK Health Service, UK Local Government, and UK Private Sector and was previously a Deputy Commissioner of the WA State Government Public Sector Commission. Kim has a passion for the development of capability within organisations and within individuals and consults on a variety of human resource and learning development solutions. This includes the provision of specialist advice and services to organisations experiencing complex human resource issues, as well as learning and development initiatives. As a professional coach and member of the International Coaching Federation he provides coaching support to Executives and Managers who wish to grow and enhance their own skills to improve performance and effectively manage people	

Name:	KEN PENDERGAST
Title:	Non-Executive Director
Qualifications:	B Com, FCA, FAICD, F Fin
Experience and expertise:	Ken is a Partner in the Transaction Advisory Services division of Ernst & Young’s Perth Office and a Director of Ernst & Young Transaction Advisory Services Ltd. Ken has over 30 years’ experience in the accounting profession and has worked within the area of assurance, corporate finance and transaction specific services, including valuation and due diligence
Special Responsibilities:	Chairman of Finance & Audit Committee and Member of the Governance & Risk Committee

Name:	DOROTHY JONES
Title:	Non-Executive Director
Qualifications:	BMBS DRACOG DA GDPH FAIM GAICD
Experience and expertise:	Dorothy has over 30 years hospital and health care experience. She has worked in senior clinical and medical executive roles in a variety of health care settings including rural and remote. Over the last 15 years Dorothy has pioneered the development of patient safety and clinical quality policies processes and monitoring and advocacy and now has a particular interest in working with the not for profit and community services sectors

Name:	MICHAEL TINDALL
Title:	Non-Executive Director
Qualifications:	MBA - Australian National University, UB / BA - University of Melbourne, Certificate of Project Management - Central TAFE
Experience and expertise:	Michael has 10 years' experience with the Australian Trade Commission, 4 years' experience as Consul-General for Australia in Milan, Italy, and 5 years' experience as Regional Director WA Australian Bureau of Statistics. General Management experience in a large and small public sector organisations - Business Strategy Planning, Business Plan Developments. Specialist business strategy consulting across the private and public sector
Special Responsibilities:	Member of the Finance & Audit Committee

Name:	LOUISE ARDAGH
Title:	Non-Executive Director
Qualifications:	BA; Grad Dip Bus
Experience and expertise:	Louise has more than 25 years' experience in strategy & marketing leadership roles across a number of industries including banking, insurance, telecommunications and the automotive industry. Over her executive career, Louise has worked in a number of start up ventures and spent time in China where she lead and a grew a sports entertainment and consultancy. Since returning to Perth, Louise has held a number of executive roles where she has driven change and transformation of the customer experience. Louise is a graduate of AICD and has been on Ruah's board since 2015.
Special Responsibilities:	Member of the Governance & Risk Committee and of the Constitution Review Group

Name:	LOUISE DURACK	Resigned 20/3/2017
Title:	Non-Executive Director	
Qualifications:	B.A, B.SW. Grad Cert Social Impact	
Experience and expertise:	<p>Louise has developed her professional expertise across the spectrum; from clinical social work to community and organisational development through to leading non-government organisations through significant change processes and as a political candidate for State and Federal government. Louise has held a number of positions in the public service and is currently Assistant Director, Community Services Procurement with the Department of Health WA. She has held positions on a number of boards and committees previously including working to establish the Social Worker of the Year awards with the Australian Association of Social Workers, UWA and Curtin universities. Louise is committed to ensuring organisations have the governance and organisational capacity to maximise their social impact. She commenced on the Ruah Board in 2015</p>	
Special Responsibilities:	Member of the Governance & Risk Committee and of the Constitution Review Group	

Name:	YVONNE PATTERSON
Title:	Non-Executive Director
Qualifications:	MPsych(Clin), MBA
Experience and expertise:	<p>Yvonne has over 40 years experience in human services, initially as a general and mental health nurse, then as a clinical psychologist in mental health services in NZ, NSW and WA. In WA since 1990 she has experience in senior state government policy and funding management roles in mental health, disability, community services, child protection and court services. She has direct experience with non government policy and funding systems pertaining to the programs delivered by RUAH and has been a board member of several non government organizations in WA</p>
Special Responsibilities:	Member of the Governance & Risk Committee.

Name:	MEGAN O'ROURKE
Title:	Non-Executive Director
Qualifications:	BEC, LLB (Hons), LLM
Experience and expertise:	<p>Megan is a commercial lawyer with over 20 years experience. She has worked in Sydney, Melbourne, Hong Kong and Perth advising clients on complex transactions and financial system regulations. She has a particular interest in social impact financing. She joined the Ruah board in early 2017</p>

STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2017

	2017	2016
	\$	\$
Classification of income and expenses by nature		
Revenues	20,578,597	18,846,681
Depreciation expense	(599,104)	(284,297)
IT development costs written off	(168,381)	-
Employee benefits expense	(13,860,134)	(13,306,496)
Other expenses from activities	(5,788,978)	(4,798,990)
Net surplus for the year	162,000	456,898
Other Comprehensive income	-	-
Total comprehensive income for the year	162,000	456,898

Detailed financial statements can be downloaded from the Australian Charities and Not-for-Profit Commission (ACNC) website – www.acnc.gov.au

STATEMENT OF FINANCIAL POSITION

As at 30 June 2017

	2017	2016
	\$	\$
Current Assets		
Cash and cash equivalents	14,948,232	12,655,230
Receivables	872,219	31,197
Other assets	338,427	788,706
Total Current Assets	16,158,878	13,475,133
Non-Current Assets		
Property, plant and equipment	5,034,608	5,797,246
Total Non-Current Assets	5,034,608	5,797,246
Total Assets	21,193,486	19,272,379
Current Liabilities		
Payables	1,428,446	919,960
Provisions	1,000,085	1,298,436
Unused funds	3,601,396	1,854,465
Total Current Liabilities	6,029,927	4,072,861
Non-Current Liabilities		
Provisions	546,348	744,307
Total Non-Current Liabilities	546,348	744,307
Total Liabilities	6,576,275	4,817,168
Net Assets	14,617,211	14,455,211
Equity		
Capital reserve	8,338,190	8,338,190
Accumulated surplus	6,279,021	6,117,021
Total Equity	14,617,211	14,455,211



“ I don't feel as isolated or lonely anymore. I am looking forward to the future. ”

Luke

 facebook.com/ruahcs

 twitter.com/_Ruah

 linkedin.com/company/ruah-community-services

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RUAH

COMMUNITY SERVICES

Open Hearts. Bold Strides.