

RUAH

COMMUNITY SERVICES

Open Hearts. Bold Strides.

Feedback

Ruah is committed to continuously improving the quality of services provided to the community.



You can contact our Feedback and Complaints Officer directly

Your feedback matters and is important to us!

If you are not happy, if you think there might be a better way of providing a service, or even if you have a question or a concern, please let us know.

Did we do something well?

We love to hear feedback when we do something well. This feedback is used to improve our services and acknowledge high performing staff.

Are you unhappy with how we responded?

We might not always get it right. If you're unhappy with our response please let us know.

Name:

Phone Number:

Email Address:

Which service did you use?

Your Feedback:

Please give this form to your support worker, drop it in to your nearest Ruah office or mail it to us.

 **Feedback and Complaints Officer 6371 4063**

 **PO Box 8078, Subiaco East WA 6008 or email feedback@ruah.org.au**