

# RUAH

COMMUNITY SERVICES

*Open Hearts. Bold Strides.*

## Feedback

Ruah is committed to continuously improving the quality of services provided to the community.



📞 13 RUAH (13 7824)  
[www.ruah.org.au](http://www.ruah.org.au)

# You can contact our Feedback and Complaints Officer directly

 6371 4063

 [feedback@ruah.org.au](mailto:feedback@ruah.org.au)

**PO Box 8078 Subiaco East, WA 6008**

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## **Your feedback matters and is important to us!**

If you are not happy, if you think there might be a better way of providing a service, or even if you have a question or a concern, please let us know.

## **Did we do something well?**

We love to hear feedback when we do something well. This feedback is used to improve our services and acknowledge high performing staff.

## **Are you unhappy with how we responded?**

We might not always get it right. If you're unhappy with our response please let us know.

## **Assistance lodging your feedback**

The below list of agencies will be able to provide you with assistance and support when lodging feedback:

### **People with Disabilities WA**

Unit 23, 2 Delhi Street, West Perth WA 6005

Phone (08) 9420 7279

### **Citizens Advice Bureau**

Level 1, 25 Barrack Street Perth WA 6000

Phone (08) 9221 5711

### **Ethnic Disability Advocacy Centre**

320 Rokeby Road Subiaco [www.edac.org.au](http://www.edac.org.au)

Phone 9388 7455

### **Carers WA**

182 Lord Street Perth Phone [www.carersaustralia.com.au](http://www.carersaustralia.com.au)

Phone 1300 227 377

### **Health and Disability Services Complaints Office (HaDSCO)**

Level 2, 469 Wellington Street, Perth 6000

Phone (08) 6551 7600/ 1800 813 583